



HESSE HOTEL Celle

Welcome!

Dear guests,

we are very pleased to welcome you to the Hesse Hotel Celle and would like to warmly greet you.

Our 3-star hotel with 125 rooms is located on the edge of Celle's historic old town. The city centre is about two kilometres away.

The residential town of Celle is known for its impressive ducal palace, surrounded by a beautifully designed palace park and regarded as one of the region's most beautiful attractions.

The historic old town, with more than 450 restored half-timbered houses, invites you to stroll, shop, and relax. Numerous small shops, cafés, and restaurants create a special atmosphere and a wide regional variety.

Cyclists will also find plenty to enjoy in Celle. A connection to the Aller Cycle Route is located close to the hotel, making it ideal for longer tours through the attractive surrounding countryside.

For varied day trips, we recommend Heide Park Soltau, Serengeti Park Hodenhagen, or Hannover Zoo. All destinations are around 25 to 60 km away.

We are also your competent partner for conferences and events. Our three conference rooms offer a total of 145 m² of space for up to 70 people.

We wish you a pleasant and relaxing stay in Celle.

If you have any questions, requests, or suggestions, our reception team is always happy to help – in person or by phone at +49 (0)5141 - 9720.

We are delighted to have you as our guest!

Your team at
Hesse Hotel Celle



HESSE HOTEL
Celle

A–Z Guest Information

Aapters / Electrical connections

All sockets in the hotel provide European standard **230 V / 50 Hz**.

Banks

Sparkasse Celle-Gifhorn-Wolfsburg
Lauensteinplatz 17
29225 Celle
Phone +49 (0)5141 - 9130

Bicycles

A free bicycle storage garage is available.
The key can be collected at reception.

Breakfast

Enjoy our rich breakfast buffet in the restaurant at the following times:

- Monday to Friday: 06:30–09:30
- Saturday, Sunday and public holidays: 07:00–10:00

For external guests or later additions to your booking, we charge €18.00 per person.
Please register additional guests the day before.

Bus

Timetable information is available at reception.
The bus stop for line 13, with a direct connection to the old town (Schlossplatz), is located directly opposite the hotel.

Car workshop

Please contact reception.

Departure / Check-out

Please vacate your room by **11:00 a.m.**
We are happy to store your luggage free of charge at reception after check-out.



HESSE HOTEL Celle

Do not disturb

Please hang the appropriate sign outside your room door if you do not wish to be cleaned or disturbed.

Doctor

In emergencies, please call 112 immediately.

Emergency doctor

In acute emergencies, please call 112 immediately.

Emergency exits

Please follow the evacuation plans on your room door and in the corridors.

Excursions

Information and tips for excursions are available at reception at any time.

Fire alarm

Our fire alarm system meets current safety standards. Escape routes are marked on your room door and in the corridors.

In cases of intentional or grossly negligent activation, we reserve the right to charge resulting costs.

Fire extinguishers

Fire extinguishers are located on all floors in the corridors and stairwells.

Fire incident

In case of fire:

- Activate the fire alarm or inform reception at +49 (0)5141 - 9720
- State where the fire is, what is burning, and who is reporting it
- Leave the building via marked escape routes
- Do not use the elevators
- Follow instructions from staff and the fire brigade

First aid

In emergencies, please call 112 immediately.



HESSE HOTEL Celle

Flowers

Blumenhaus Lorenz

Lauensteinplatz 1a

29225 Celle

Phone +49 (0)5141 2087301

The team at the reception will also be happy to assist you.

Hotel reservation

You can book your next stay directly via reception or on our website www.hesse-hotel-celle.de.

Tip: This ensures you always get the best available rates.

Internet / Wi-Fi

Free Wi-Fi is available in the hotel.

Network: **Hesse-Hotel-Celle** (no password required)

Laundry change

Bed linen is changed at least every 5 days. Additional changes are available on request; please inform reception.

Lost property

Please hand in found items at reception. Our team will be happy to help with lost belongings.

Luggage

Luggage can be stored free of charge at reception. Storage is at your own risk; no liability is accepted.

Mail

Mail can be handed in at reception. Collection is currently Tuesday to Saturday by Deutsche Post.

Parking

Parking spaces are available in front of and behind the hotel.

Price: €5.50 per car per night.



HESSE HOTEL

Celle

Payment

Please settle your bill at reception. We accept:

- EC cards (debit cards)
- Visa and Mastercard credit cards

Petrol station

The nearest petrol station is about 300 metres from the hotel at the roundabout (self-service station).

Pets

Pets are welcome.

- Fee: €15.00 per pet per stay.

Please note that pets are not allowed in the restaurant.

Pharmacy

Mohren Apotheke

Heese 38

29225 Celle

Phone +49 (0)5141 - 41869

Pillows

Additional pillows are available upon request at reception.

Pool / Sauna

Celler Badeland

77er Straße 2

29221 Celle

Phone +49 (0)5141 95193-50

Radio

Radio channels are available via the television.

Reviews

We are happy to receive your feedback—positive or critical—so we can support your stay as best as possible.

We also appreciate it if you share your experience online, for example on Booking.com, HolidayCheck, Tripadvisor, or similar platforms.



HESSE HOTEL Celle

Umbrella

Umbrellas can be borrowed from reception on request.

Taxi

Our reception team will gladly order a taxi for you.

Tourist information

Tourist Information Celle

Markt 14–16

29221 Celle

Phone +49 (0)5141 - 70951195

Opening hours:

- Monday to Friday: 10:00–17:00
- Saturday: 09:00–13:00
- Sunday and public holidays: closed

Train connections

Information on train connections is available at reception at any time.

Wake-up service

Please inform reception of your wake-up request.

If you are missing any important information in our A–Z guest information, please feel free to contact us!